smartestenergy

DIRECT Debit

Instruction to your bank or building society to pay by Direct Debit

Gas Service Instruction

SmartestEnergy Business Ltd
Ridgeworth House
Liverpool Gardens
Worthing
West Sussex
BN11 1RY

Service user number

2	8	9	4	6	8

FOR SMARTESTENERGY BUSINESS LTD OFFICIAL USE ONLY
This is not part of the instruction to your bank or building society.

Name(s) of account holder(s)

Bank/building society account number

Branch sort code

Name and full postal address of your bank or building society

To: The Manager — Bank/building society

Address

Postcode

Reference

Instruction to your bank or building society
Please pay SmartestEnergy Business Ltd Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with SmartestEnergy Business Ltd and, if so, details will be passed electronically to my bank/building society.

Signature(s)

Date

DDI1

Banks and building societies may not accept Direct Debit Instructions for some types of account

This guarantee should be detached and retained by the payer.

DIRECT Debit

The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit SmartestEnergy Business Ltd will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request SmartestEnergy Business Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by SmartestEnergy Business Ltd or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
  - If you receive a refund you are not entitled to, you must pay it back when SmartestEnergy Business Ltd asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.