



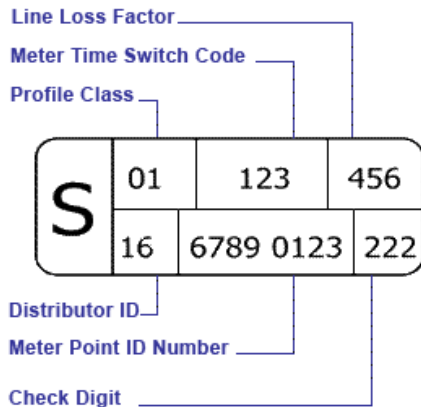
TOTAL
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COMBINED MATRIX USER GUIDE

POWER MATRIX

MPAN DETAILS

The Quote Criteria are designed to match the layout of a site MPAN (See below):



All of the above information should be entered into the Matrix even though only the Profile Class, MTC and Distributor ID are required to build a quote.

MPAN DESCRIPTION

For each MPAN combination there will be a number of charging options i.e. Day/Night, Eve/Weekend or High/Low Voltage. Select an available option from the drop-down box.

CONTRACT DATES

Lastly, enter the contract start and end dates.


POWER Matrix Calculator

QUOTE CRITERIA

	Profile	MTC	LLF
ENTER FULL MPAN	05	515	87
	15	458 8745	548
	Distributor	MPAN Core	Check
MPAN DESCRIPTION	AQ KWH	START DATE	END-DATE
NEEB P5 4R (STOD) <input type="button" value="v"/>		01/10/2013	18/07/2017

UNIT RATE	PPU	PPD
Day Units	18.1662	£1.03
Dec to Feb Peak Units	25.7511	£1.03
Night Units	12.7373	£1.03
Nov to Feb WD Units	19.0409	£1.03
Commission Uplift	2.0000	

Error:
Action:
Override:
Rerference: BJTFEVEEVeNEFZdJEETIO



UNIT RATE

UNITS

Depending on the MPAN descriptions the units will vary according to the number of rates and the time periods they cover between a minimum of one and a maximum of six. Please ensure that the rates selected match those that the customer should be billed i.e. Day/Night vs. Weekday/Weekend

COMMISSION

Commission can be added to any quote by uplifting the figure below the unit rates. Commission is applied at a flat rate for all units in the quote.


POWER Matrix Calculator

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	15	458 8745	548
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Day Units	18.1662	£1.03
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Error:
Action:
Override:
Rerereence: BJTFEVEEVeNEFzdJEETIO



ERROR MESSAGES

ERRORS

Errors occur when combinations of MPAN details are unable to create a price or when the contract details breach rules put in place by the Matrix. Errors will be show in red font and will prevent a price being displayed. All errors will include an Action, which in most cases will direct the user towards a corrections for the mistake.

ADVICE

Advice is issued when there is an issue with the quote which will not prevent a price being issued. This will not usually require them to take any action. Advice is issued in purple font.

Please be reminded that prices for profile class 05-08 meters have been removed from matrix due to the national P272 Project. These meters need to be priced as bespoke.

NOTE: For information on Reference Codes please see the Gas section

Error: Contract begins before minimum start date
Action: Select start date after 24/09/2012
Override:
Rerence: BJXFEXEERfIEFVgOEERgJ

Error: *No commission has been entered*
Action:
Override:
Rerence: BJXFEXEERiIEFVgOEERgJ

GAS MATRIX

SITE DETAILS

QUOTE CRITERIA

Only four pieces of information are required by the customer:

- Contract Start
- Contract End
- Post Code
- AQ in kWh

If the postcode cannot be located, the matrix will accept the site's LDZ (see map attached). The LDZ is the first two letters of the Exit Zone i.e. 'SE'.

OPTIONAL AQ CALCULATOR

This tool is intended for use ONLY when the customer is unable to give you their AQ. In such cases, by entering information from their previous bill an assumed AQ can be estimated. For this reason, no AQ should be entered as 30,000 because the customer is not able to give you their exact AQ.

To find an AQ, enter the start and end reads from the bill and also the consumption in kWh. To use the estimated AQ for the quote you will need to enter it into the AQ field in Quote Criteria.

GAS Matrix Calculator

QUOTE CRITERIA


START DATE	END DATE	POST CODE	AQ KWH
01/10/2013	18/07/2017	RH1 1RX	100,000

OPTIONAL AQ CALCULATOR

BILL START DATE	01/08/2012
BILL END DATE	03/02/2013
BILLED CONSUMPTION (KWH)	55,154
ESTIMATED AQ (KWH)	100,287

PRODUCT	END-DATE	PPU	PPD <input type="checkbox"/>
QUOTE PRICE		3.8289	£0.00
COMMISSION		0.1000	

Error:
Action:
Override:
Rerereence: EEVeNEFZdJdYBDQaFqEETIOAJDA

 **TOTAL GAS & POWER**

QUOTED PRICE

UNIT RATE

The standard quoted price will be as a unit rate. This is a simple pence per kWh value.

PRODUCT	END-DATE	PPU	PPD <input type="checkbox"/>
QUOTE PRICE		3.8289	£0.00
COMMISSION		0.1000	

STANDING CHARGE

Another way a customer can pay is via a combination of Standing Charge and Unit Rate.

To select this option tick the box next to PPD (pence per day).

PRODUCT	END-DATE	PPU	PPD <input checked="" type="checkbox"/>
QUOTE PRICE		2.7317	£3.09
COMMISSION		0.1000	

COMMISSION

To add commission to a quote, simply uplift the price by entering the uplift in the space provided. Please note that only PPU commission is available.

PRODUCT	END-DATE	PPU	PPD <input type="checkbox"/>
QUOTE PRICE		3.8289	£0.00
COMMISSION		0.1000	

ERROR MESSAGES

(Please note that Errors have been discussed in the Power section. All points made apply equally to Gas and will not be repeated)

AQ CALCULATOR

For Gas quotes there is one additional type of message which the user may be presented with. Advice messages in blue indicate a problem with the Optional AQ Calculator. These errors will not prevent a price being quoted as long as a valid AQ is in the Quote Criteria, but will prevent an estimated AQ being displayed.

Error: *Billing end date is in the future*
Action: *Incorrect billing period*
Override:
Rerence: EERiIEFYfLdYBDQaFqEERgJAFDB

REFERENCE CODES

Each quote generates a reference cost based on the Quote Criteria entered. It is important that this code is copied for validation purposes. This code must accompany each quote when it is sent to TGP.

Error:
Action:
Override:
Rerence: BIYFDQEERiIEFVgOEERgJ

Please be reminded that you are unable to price IPGT's, site works and new installations on the matrix.

Networks / LDZ Map

